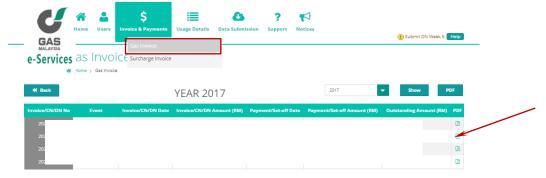
E-Service Portal Enhancement

1.0 Reprint Gas Bill

You can reprint your gas bill by clicking the below pdf icon.



2.0 Real Time Hourly Consumption (Only for customers installed with AMR system)

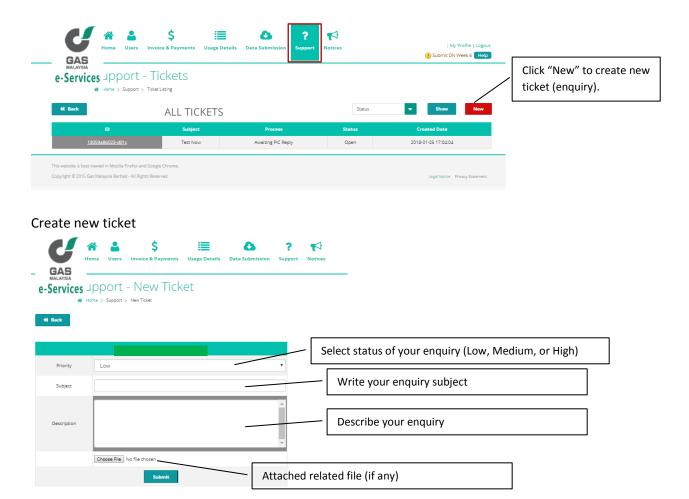
Customers with AMR (Automatic Meter Reading) system installed in their service station are able to view real time hourly gas consumption.



3.0 Support (CRM Module)

New "Support" Menu replacing "Enquiry" and "Contact Account Manager" Tabs in previous version is added to improve our customer service and relationship.

We can have two way communications using this menu. Your enquiry will be attended by our sales personnel in charge of your account and supervised by our Regional Manager and System Administrator.



After ticket is created, your enquiry will be monitored until it is closed.

